

CHARTE HappyKid.ch

HappyKid.ch is a limited liability company (Sàrl) under Swiss law. Its mission is to make parents' lives easier and children happy by identifying and broadcasting information and useful contacts, putting families and service providers in contact with each other and by organising activities and events for children.

The HappyKid.ch team is composed of parents and educators who are committed to the well-being, health, protection, education, development and fulfilment of children.

On the basis of our experience over the past 15 years, and taking into account the opinion of the HappyKidClub community, we select, check, publish and distribute information which seems to us to be the best and most useful to families. Our selection criteria are qualitative with respect to the supervision of the children and strict about their safety. We freely decide about our "favourites" (coups de coeur) depending on our taste, experience and intuition. Special offers from service providers and partners are clearly identified as such.

The selected activities are intended to promote family balance, children's vitality, development of talents and skills, access to culture, building confidence and self-esteem - internal guides that are precious for everyone, children and parents. The sharing of information and experiences with the entire community also helps to provide support for parenting.



Our values:

- Our work, our partnerships, our relations, our referenced services and activities are impregnated with the fundamental messages and values that we promote and share: **Benevolence, Equity, Integrity, Sharing, Respect (for children, for their specific needs, for the environment) and Solidarity.**
- These values contribute to educating our children and thus to shaping tomorrow's society.
- We demand from each employee, partner, or volunteer irreproachable behaviour - at all times and in all places - which ensures the safety and protection of children and their families, and that is faithful to our values.

- All our employees and partners therefore undertake to:

WELCOME

- Welcome your family with a smile, courtesy, kindness and respect
- Understand, respond and best adapt to your children's and your needs
- Personalise the offers and services so that everyone feels welcome and encouraged
- Take into consideration your experience and opinions in order to continually improve the selection of offers and services.

OFFER

- Offer a platform and services to facilitate your life and family balance
- Offer a global centre of access to the information, to the assistance solutions and a space in which to exchange and share
- Offer you enriching, multicultural and varied activities throughout the year
- Allow you to enjoy the experience of original visits, to share quality and fun moments as a family.

SUPPORT

- Support and guide parents, teachers and educators and promote positive education
- Support and promote partner projects which aim to promote children well-being and family balance
- Support charitable or humanitarian associations and organisations which assist children in need (e.g. Terre des Hommes, UNICEF, Pro Juventute, Make-A-Wish, Theodora, Paint a Smile, Anouk, Ama Ghar, Kaicedra, Graines de Paix, Graine de Baobab...)
- Promote access to Culture, support its contributors and promote its specific offers for a younger public.

GUARANTEE

- Guarantee you principles of equity, without discrimination or concerns that are political, racial, gender-based or religious in nature
- Guarantee the security of access to our platform
- Guarantee the confidentiality of all your personal information collected within the framework of our services (see Privacy Policy)
- Guarantee you targeted information that is clear, reliable and up to date. (*)

(*) Despite all our efforts to keep the site contents up to date, with content in excess of 5,500 articles, it may happen that some information or a contact/number/address/price may not be correct. Please accept our apologies and let us know at contact@happykid.ch.